

Comparisons of Job Characteristics

Focus Occupation: Eligibility Interviewers, Government Programs (43-4061)

Associated Occupation: Social and Human Service Assistants (21-1093)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 80

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Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Customer and Personal Service	11.3	18.2	19.7	0	Current knowledge level may be sufficient
Therapy and Counseling	3.8	14.2	5.0	<<	Extensive education and/or training may be required
Psychology	6.4	12.6	8.5	<<	Extensive education and/or training may be required
Clerical	7.3	12.0	17.6	>>	Current knowledge level is likely more than sufficient
Sociology and Anthropology	4.1	8.8	5.4	<<	Extensive education and/or training may be required
Philosophy and Theology	3.2	8.2	2.0	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 93

Focus Occupation: Eligibility Interviewers, Government Programs (43-4061)

Associated Occupation: Social and Human Service Assistants (21-1093)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation
Social Perceptiveness	9.1	13.6	11.6	<	A higher skill level may be required
Service Orientation	7.9	12.8	11.8	0	Current skill level may be sufficient
Persuasion	7.4	9.6	8.4	<	A higher skill level may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 94			
Focus Occupation: Eligibility Interviewers, Government Programs (43-4061) Associated Occupation: Social and Human Service Assistants (21-1093)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Speech Recognition	9.9	12.8	11.2	<	Some improvement in abilities may be required
Problem Sensitivity	11.1	12.6	11.9	0	Current ability level may be sufficient
Oral Comprehension	12.5	12.3	15.3	>	Current ability level is likely sufficient
Written Expression	9.8	12.0	12.9	0	Current ability level may be sufficient
Oral Expression	12.4	11.9	15.7	>>	Current ability level is likely more than sufficient
Speech Clarity	10.2	11.9	12.4	0	Current ability level may be sufficient
Written Comprehension	11.0	11.6	13.4	>	Current ability level is likely sufficient
Deductive Reasoning	10.6	10.6	11.8	>	Current ability level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 87
Focus Occupation: Eligibility Interviewers, Government Programs (43-4061) Associated Occupation: Social and Human Service Assistants (21-1093)		
Work Activities	Exclusivity of Activity	
Advise clients or customers	19	
Compile data related to social service programs	84	
Coordinate social service activities with resource providers	77	
Determine program eligibility	85	
Determine social service program status	87	
Explain rules, policies or regulations	48	
Manage detailed case records in a social work setting	82	
Obtain information from clients, customers, or patients	40	
Prepare reports	8	
Record client's personal data	80	
Use interviewing procedures	23	
Work with persons with mental disabilities or illnesses	62	

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Eligibility Interviewers, Government Programs (43-4061)

Associated Occupation: Social and Human Service Assistants (21-1093)

Tools and Technologies	Exclusivity
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Tools and technology data is unavailable for one or both occupations.	
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Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.